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For Immediate Release:

CITY OF STOW NATURAL GAS AGGREGATION PROGRAM

Stow, Ohio (March 10, 2026) – Opt-out letters will be mailing to current and newly eligible accounts in the natural gas aggregation program on March 20th. Starting with the April 2026 meter reads, the aggregation program will offer a new fixed rate of \$4.95 /Mcf for 24-months through March 2028. Residents and small businesses should look for a mailer to arrive on or about March 20th, concerning the new natural gas aggregation program offer from IGS Energy. **Any residents with questions about their letter or status in the aggregation program should contact IGS Energy at 877-353-0162.**

The mailer will explain the program offer and the means to opt-out should a customer not want to participate in the program. Residents will have 21 days to contact, or return an opt-out card to, IGS Energy if they decide not to participate.

For current participants wishing to continue, or newly eligible accounts wishing to begin, participating in the aggregation program no action is needed in response to the letter you receive. Only those wishing not to participate in the program should respond to their opt-out letter.

We remind you that the aggregation program is simply another option for you to consider, and it is important that you make yourself aware of the other options available to you, specifically:

- The Public Utility Commission of Ohio provides a list of other publicly available offers on their website, www.energychoice.ohio.gov. Anyone considering these supply offers should be aware of any early termination penalties, fixed monthly charges, or automatic renewal provisions that can quickly offset any perceived savings. Our program includes none of the above.
- The utility's default supply rate, the Standard Choice Option (SCO). This is a variable rate option which follows monthly market conditions and trends up and down throughout the year.

While the aggregation is a competitive price offer, it never guarantees to be the lowest available option at all times. Residents are reminded that the aggregation is simply one more option for them to consider as they seek to manage their natural gas costs.

The City is pleased to have made this program possible but asks that you do not call the City offices. They cannot confirm your account status or add/remove accounts from the program. **Any residents with questions about their letter or status in the aggregation program should contact IGS Energy at 877-353-0162.**