



SNOWPLOW ASSISTANCE PROGRAM

2025-26 Winter Season

PROGRAM OVERVIEW

The program is designed to provide driveway and sidewalk snow removal services to residents who are either elderly or disabled and are experiencing true hardship circumstances.

The program will run from November 15, 2025 to March 31, 2026.

Applications are accepted on a first-come, first-served basis.

The program will remain open until it has reached its budgeted capacity OR November 15, 2025, whichever comes first.

Abuse of this program will result in the termination of service.

SIDEWALK SNOW REMOVAL

Stow-Munroe Falls High School student volunteers will clear sidewalks for participants in the program.

Sidewalk snow removal services include:

- Sidewalks parallel to the roadway; and
- For detached garages, one sidewalk or path (4' width) connecting the house to the driveway.

This service will begin automatically whenever snowfall from a single snow event exceeds four inches (4") City-wide as determined by the City of Stow for a maximum of six (6) snow events. There is no need to call to activate this service.

DRIVEWAY SNOWPLOWING

Driveways will be plowed using a voucher system:

- Approved participants will receive six (6) snowplow vouchers to use at their discretion this winter season. Since every household has different needs, participants may choose when to use the vouchers.
- To receive snowplow service, participants call the designated contractor, sign and date a voucher, and place it in their front screen door or a door closest to the driveway for the plow driver to retrieve.
- Vouchers should be used carefully, and extra care taken so they are not misplaced. If a participant misplaces or runs out of vouchers, the contractor will expect full payment at the time of service.
- The City cannot issue additional vouchers or replace vouchers that are lost.

The contractor will make one (1) pass on a single car driveway, and two (2) passes on a double car driveway. The driveway apron and the length of the driveway will be plowed.

For residences with multiple driveways or garages, only the driveway to the garage closest to the street will be plowed.

Snow will be deposited within the tree lawn or along the left side of the driveway within the property. If snowfall is excessive, snow may be placed in the yard.

The contractor will not plow edge to edge, salt surfaces, or clear snow from patios, decks, bump out driveways, or around mailboxes.

It may take up to twelve (12) hours from the time the contractor is called until the driveway is plowed. Be sure to plan accordingly.

The private contractor is responsible for any property damage caused by this service.

ELIGIBILITY REQUIREMENTS

Applicants must meet ALL of the following criteria in order to be eligible for this program:

- 65 years of age or older OR totally and permanently disabled.
A written excuse from a licensed physician or a certificate of disability from the Social Security Administration for the individual(s) in the household who is under the age of 65 and disabled must accompany the application.
- The annual combined gross income of all household occupants (including seniors, disabled, and other occupants), must be less than the amount listed below. *If all occupants of the household are 75 years of age or older, the income criteria is waived.*

1 Person – \$35,150	5 People – \$54,200
2 People – \$40,150	6 People – \$58,200
3 People – \$45,150	7 People – \$62,200
4 People – \$50,150	8 People – \$66,200

- There must not be an able-bodied person between the ages of 13 and 65 residing in the house.
- This service will be provided to qualified residents living in a single-family home or two-family home with a separate driveway for each unit. Apartment buildings, condominiums, and mobile home communities are not eligible for this service as landlords and homeowner’s associations, respectively, are responsible for clearing all driveways, parking lots and sidewalks.
- Applicants must reside in the home of the property address listed on the application all winter long. Vacant homes and homes where the applicants have left for the winter months are not eligible for this program.
- Driveways must be concrete or asphalt and in good condition. Driveways or aprons containing any portion of gravel, limestone, brick, or similar type driveways will not be permitted in the program.
- Program is not for “driveway aprons” only.

The application and all supplemental information submitted is a public record and may be viewed or copied to the general public.